

Questions and Answers

Here you will find answers to a few of questions frequently asked.

If you have a question, send it to me at les@webmayo.com or use the contact form [here](#)

All questions placed here are anonymous. I never name who asked the question.

What is the difference between installed and mobile version?

Q. What is the difference between the installed and mobile version?

A. The only difference is the menu entry and desktop link.

The installation simply copies the mobile version to your home folder, and then adds desktop and menu links.

You can copy the 'GenScriber' folder to another location and run genscriber.exe without installation.

When setting up the mobile version.

The setup application downloads the GenScriber application and support files, then copies them to a folder called 'GenScriber' (in the location you run the setup).

The genscriber.exe application can then be run directly from the folder.

When running the 'Installer'

The install application copies the genscriber folder and files to your 'home' folder, and then adds a menu entry.

The 'home' folder is '/Documents and Settings/username' in XP, and '/Users/username' in Win7/8.

Where should I put genscriber

Q: I downloaded genscriber (mobile version) and unzipped it. I now have a folder called 'GenScriber' in my 'Download' folder.

I can go into this folder and run genscriber ok, but what would be the best permanent place to put it?

A: First, where NOT to put it.

Do **not** put it into any folder where you do not have write permissions. This includes the 'Program Files' folder and root (c:), or any other system folder.

Put the GenScriber folder into your '**Home**' folder. Example: **C:Users\yourusername\GenScriber**
This is where the genscriber installer puts it.

You can also put it on any none system drive, and run it from there.

Note: Linux users can only run applications from linux formatted drives. A windows formatted flash drive is not secure, and Linux will not allow applications to run on it.

I liked the old offline help. Will it ever return?

Q: I am not always connect to the internet, and I liked the offline help. Will it ever return?

A: Yes. I was finding it too much to keep the documentation updated in several places. It is my intention to add a system to allow downloading the online help into GenScriber.

When I have it done, I will reinstate the 'Update Help Files' , and then GenScriber will be able to update its own help from the online help pages.

Until then, you can save the website help pages as pdf and import them into the help folder. Then they will show in the help menu.

How do I remove the old help files?

Q: I have a number of old help files showing in the help menu. Some seem to be duplicated. How do I remove them?

A: Since version 2.1.3, all the latest help is online. You will see the link in the GenScriber Help menu.

If you have outdated help files still in the 'help' folder from previous versions, you can remove them by going into the GenScriber/include/help folder and deleting the files.

Where are the special paste clipboard filters?

Q. I read about the special paste clipboard filters, but I don't see them on the list. Where are they?

A. The filters are missing from some versions of genscriber. My fault, I forgot to upload them. You can [DOWNLOAD](#) them here.

Create a '**filters**' folder in the 'include' folder, and copy them there after unzipping them. They will then show up in the filter list.

What is the OCR option in Preferences?

Some users have noticed that in GenScriber 2.4 there is an option for OCR.

I don't advertise this as a feature because many people do not understand the limitations of OCR, or don't know how to do training. To use the OCR you need to be willing to do some Tesseract training.

First, if you don't already have Tesseract installed, you will need to install the Tesseract engine. (<http://code.google.com/p/tesseract-ocr/>).

If you want to activate OCR and the option in Preferences is disabled, it can be activated by adding the line 'ALLOW_OCR=1' to the genscriber.ini file. You will then be able to set the OCR options in Preferences. When you restart GenScriber, the OCR options in 'Preferences' will become active.

There is a button in the TextPad toolbar that will run OCR on the current image being displayed. The results are made available in the TextPad area.

I have used this with good results on printed documents, such as the one here <http://genscriber.com/download/testimage.png>

Anything that is not machine print will require you to do some tesseract training first. Although it is possible to train to read good quality hand written documents (of the same hand), don't waste your time trying to read old documents.

The Tesseract engine instructions are available from Google.

How can I change the style of the html export?

Q: How can I change the style of the html export?

A: You will find a css file in the 'include/web' folder called tablestyle.css . This is the stylesheet that is used when you export html.

If you want to change the css, edit this before you export.

If you select the option to use an external stylesheet, you can of course change the css file in the exported folder at any time, but keep in mind that if you export again to the same folder, the existing css file will be overwritten by the one from the include folder.

For more information, [read this](#)

Fulltext template lost

Q. I had a fulltext template and saved some files. I accidentally deleted the template, and now when I load the files they do not have a fulltext area, and the hidden field shows. What can I do?

A. This is not as bad as it sounds. Just do this...

1. Open the file.

2. go into the 'Column Options'
3. Add this character ↵ to the front of the title in the fulltext column.
4. Go back into the worksheet and save the file.
5. Now open the file again. You will have the fulltext area back, and the template will have been recreated.

The character ↵ is at the top left on a british keyboard. It is ascii code 170.
If you cannot find it, just copy and paste it from this page.

Why is the export menu empty

Q: I do not see any export for html or freereg in the File menu. Where are they?

A: You need to select the export types you want available.

Go to **Tools>Preferences** and select the '**Export**' tab.
Select the export options you want and they will show in the file menu.

Where are the picklists?

Q: I cannot find any picklists. The folder is empty should there be something in there?

A: The picklist folder is there for you to add your own predefined picklists.

There are a few picklists for download [HERE](#)

Predefined picklists are just text files, containing a list, one item per line.

To add a picklist just copy it into the picklist folder.

Picklists must have a '.txt' extent, and must be plain text. Use a text editor that does not add a B.O.M. to create them. i.e. [notepad++](#) (**not** msword or msnotepad)

In Worksheet options, from the '**FixedList**' dropdown selection, any predefined picklist may be assigned to a column.

When using the '**FixedList**' option in a column, don't forget to also set the '**Picklist**' option for that column to '**Yes**'.

Is there a way to move down a row before reaching the end of the row?

Q: I know I hit ENTER at the end of a row to move down to the next row, but is there a way I can do that before reaching the end of the row?

A: Yes,

When entering data in the worksheet, you can start a new row before reaching the end of the current row, by pressing '**CTRL + ENTER**'. This will return to the start position, on a new row. The default start position is column 1, but it may be set to any other column.

To set the start column.

When in edit, and in the column you wish to set as start, press '**CTRL + >**'. This will set the current column as the start position. Now when you're entering data, you can press '**CTRL + ENTER**', and you will be returned to this column, on a new row.

To cancel the start column press '**CTRL + <**'. This will return the start column to 1.